Note that multiple functional groups may comprise this employment unit. The individual reports for each group in combination comprise the complete public file report for this employment unit.

## 2016 FCC EEO Public File Report for Charter Communications 12429 - OPS Fulton Cnty GA

This Report Covers September 1, 2015 through August 31, 2016

 Total Number of Full-Time Vacancies Filled During This Period:
 3

 Total Number of Candidates Interviewed For Full-Time Vacancies During This Period:
 28

Please see attached the Recruitment Source List that includes recruitment source contact information.

## FULL-TIME VACANCIES FILLED

State GA FCC Unit 12429 - OPS Fulton Cnty GA

|               |                           |                  |                       | Number |
|---------------|---------------------------|------------------|-----------------------|--------|
| Req #         | Job Title                 | Source           | Interviewees Referred | Hired  |
| 1506534       | Associate Project Manager | GlassDoor        | 5                     | 0      |
|               |                           | LinkedIn         | 2                     | 0      |
|               |                           | Internal         | 2                     | 1      |
|               |                           | Charter.com      | 1                     | 0      |
|               |                           | Direct Employers | 0                     | 0      |
|               |                           | Indeed*          | 1                     | 0      |
| 1506534 Total |                           |                  | 11                    | 1      |
| 1601274       | Project Manager           | GlassDoor        | 0                     | 0      |
|               |                           | LinkedIn         | 1                     | 1      |
|               |                           | RecruitMilitary  | 1                     | 0      |
|               |                           | Charter.com      | 0                     | 0      |
|               |                           | Direct Employers | 0                     | 0      |
|               |                           | Simply Hired*    | 1                     | 0      |
| 1601274 Total |                           |                  | 3                     | 1      |
| 1603491       | Project Manager           | GlassDoor        | 4                     | 1      |
|               |                           | Internal         | 2                     | 0      |
|               |                           | Charter.com      | 4                     | 0      |
|               |                           | Direct Employers | 0                     | 0      |
|               |                           | Indeed*          | 4                     | 0      |
| 1603491 Total |                           |                  | 14                    | 1      |
| Grand Total   |                           |                  | 28                    | 3      |

## **RECRUITMENT SOURCE LIST**

| Name of<br>Recruitment |                     |                     |                     |                         | Entitled to   | Total Number of |
|------------------------|---------------------|---------------------|---------------------|-------------------------|---------------|-----------------|
| Source                 | Street Address      | City, State, Zip    | Contact Person      | <b>Telephone Number</b> | Notification? | Referrals       |
|                        | 9002 N. Purdue Rd., | Indianapolis, IN    |                     |                         |               |                 |
| Direct Employers       | Ste. 100            | 42628               | directemployers.org | 317-874-9000            | No            | 0               |
|                        | 12405 Powerscourt   |                     |                     |                         |               |                 |
| Charter.com            | Dr.                 | St. Louis, MO 63131 | charter.com/careers | 314-965-0555            | No            | 5               |
|                        | 422 West Loveland   |                     |                     |                         |               |                 |
| RecruitMilitary        | Ave.                | Loveland, OH 45140  | recruitmilitary.com | 513-683-5020            | No            | 1               |
|                        |                     | Mountain View, CA   |                     |                         |               |                 |
| LinkedIn               | 2029 Stierlin Court | 94043               | linkedin.com        | 312-650-7593            | No            | 2               |
|                        | 100 Shoreline       | Mill Valley, CA     |                     |                         |               |                 |
| GlassDoor.com          | Highway, Building A | 94941               | glassdoor.com       | 415-275-7645            | No            | 9               |
|                        | 525 Almanor Ave,    | Sunnyvale, CA       |                     |                         |               |                 |
| SimplyHired*           | Suite 100           | 94085               | simplyhired.com     | (408) 400-4770          | No            | 1               |
|                        |                     | Stamford, CT        |                     |                         |               |                 |
| Indeed*                | 177 Broad St 6th Fl | 06901               | indeed.com          | 203-328-2691            | No            | 5               |
|                        |                     |                     |                     |                         |               |                 |

\* The sources marked with (\*) in this report are sources that were identified by interviewees as referral sources, but that: (1) Charter did not use directly as a recruitment source; and/or (2) Interviewees were unable to identify more precisely. Many job boards and job banks pull Charter's job vacancies from its website and repost them independently via their own systems. Applicants, therefore, often learn about Charter's job vacancies from sources that Charter does not post with directly and cannot track.

Charter is a member of DirectEmployers Association. Through this nonprofit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies and job bank(s), and organizations that distribute employment opportunities to women, minorities, the disabled, and veterans.

## Supplemental Recruitment Initiatives:

| # | Name                      | Date    | Description  |
|---|---------------------------|---------|--|
|   |                           |         | Charter Communications has a tuition reimbursement program where employees can take          |
|   |                           |         | college courses to enhance their skills to better prepare them for their current jobs and/or |
| 1 | Tuition Reimbursement     | Ongoing | advanced positions.  |
|   |                           |         | Charter Communications requires new employees complete training on the following             |
|   |                           |         | topics: fostering mutual respect in the workplace, Charter's Code of Conduct, information    |
|   | Training Programs for All |         | security, privacy, records and information management, timekeeping, and performance          |
| 2 | Employees                 | Ongoing | management.  |
|   |                           |         | Employees at the supervisor level and above can participate in a variety of training         |
|   |                           |         | programs devised to assist with leadership development and policy administration skills.     |
|   |                           |         | Offerings provided at various times during this plan year included Civil Treatment for       |
|   |                           |         | Leaders, Communicating for Leadership Success, Coaching for Peak Performance,                |
|   |                           |         | Interviewing and Selection, Planning and Delegation, and High Performing Teams.              |
|   |                           |         | Charter also offers a robust training offering on an electronic learning platform. These     |
|   | Training Programs for     |         | electronic courses span a variety of topics, including communication, presentation, time     |
|   | Management-Level          |         | management, managing change, project management, treating employees fairly, and              |
| 3 | Employees                 | Ongoing | software skills.   |